

## **Hinduja Global to create 565 Northern Ireland jobs**

### **UK arm of Indian digital transformation giant Hinduja Global Solutions will deliver economic boost in form of salaries of £10m to Northern Ireland.**

Representatives from [Hinduja Global Solutions](#) (HGS) have met with Northern Ireland Economy Minister Diane Dodds to announce the company's plans to create 565 jobs across Northern Ireland.

HGS is a global provider in business process management (BPM) and customer experience management.

Around 100 jobs are already in place, with people recruited from every council area in Northern Ireland.

#### **Economic boost**

***Pictured (L-R) is Adam Foster, CEO, Hinduja Global Solutions UK with Kevin Holand, CEO, Invest NI, Economy Minister Diane Dodds and Mark Hooper, CFO, Hinduja Global Solutions UK***

“A project of this scale will deliver a real boost for our economy, generating additional annual salaries of around £10m once fully implemented,” Minister Dodds said.

“The creation of over 560 jobs, all of which can be home based, will provide job opportunities across the whole of Northern Ireland. This provides important employment options for those in rural communities and those who will be attracted to working from home through lifestyle or necessity.

“This also brings environmental benefits including reduced energy use and costs, along with less traveling for staff, less time away from home leading to improved work-life balance, less stress and more flexibility.”

Adam Foster, CEO of Hinduja Global Solutions UK said: “Our business was already growing but the last 12 months have been particularly strong. This growth means we need to expand our team.

“We focus on clients and contracts where we can build longer term strategic relationships and bespoke solutions.

“We were attracted to Northern Ireland by the positive experience of others, the availability of talented people, and the good connectivity infrastructure which is so important to our homeworking model.

“There can be some misperceptions of business processing/contact centre type businesses, but we really pride ourselves on our positive culture at HGS. Our use of technology-powered services including automation, analytics and digital for back office processing frees up our staff to focus on higher-value and more interesting work. We provide equal opportunities for all employees and support them to take ownership of their actions, be proud of their achievements and celebrate successes.”

Invest Northern Ireland said £1.69m of support has been offered to the company to secure this project and to help create 565 new jobs.

“A project of this scale and type helps contribute to a balanced spread of economic development and recovery across Northern Ireland,” said Kevin Holland, CEO of Invest Northern Ireland. “It helps address the barriers some people face to access quality employment and this can help reduce economic inactivity.

“This particular project has diverse roles including customer agents, managers, and support roles. I know the HGS team is committed to delivering these new roles and growing beyond. We in turn

are keen to ensure their Northern Ireland experience meets and then exceeds their expectations.”

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